

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 12th day of February 2019
C.G.No:198 /2018-19/ Kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

S.Ravindra Reddy
Gopavaram,
Mahanandi,
Kurnool -Dist

Complainant

AND

1. Assistant Engineer/O/Mahanandi
2. Assistant Divisional Engineer/O/Nandyal
3. Divisional Engineer/Nandyal

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding resolving of low voltage problem to his agriculture services.
2. Respondent No.3 had submitted his written statement to the Forum stating that Respondent No.1 personally inspected the location under SS-2 Agriculture DTR in gopavaram village and came to know that the HVDS work was pending under above said DTR, and the same was intimated to the construction division. The constuction wing had verified the location and finished the balance work under above said DTR. Complainant's low voltage problem was rectified duly erecting the 25 KVA DTR under HVDS Scheme
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 03.01.2019 at 06.05 P.M .
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

DESPATCHED
DATE 12/2

